

Statement Property Group LTD ("we", "our", "us") is committed to protecting your privacy and ensuring your personal data is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, store, and protect your personal data when you visit our website, contact us, or use our services.

Who We Are

Statement Property Group LTD is a commercial property and consultancy business operating in the UK.

Registered Address: 51 Sherborne Business Centre, East Mill Lane, Sherborne Dorset DT9 3DP

Company Number: 08895839

Email: hello@statementproperty.co.uk

Phone: 01935 319 777

What Data We Collect

We may collect and process the following personal data:

- Identity Data: name, title, date of birth
- Contact Data: address, email, phone number
- Property Preferences: property type, location, budget
- Usage Data: how you use our website and services
- Technical Data: IP address, browser type, operating system, device type
- Marketing Preferences: opt-ins and opt-outs for newsletters or promotions

How We Collect Your Data

We collect personal data in the following ways:

- Direct interactions (e.g. forms, email, phone, social media)
- Automated technologies (cookies, analytics tools)
- Third parties (e.g. property platforms like Zoopla, CRM integrations)

How We Use Your Data

We use your data to:

- Provide and manage our property services
- Respond to enquiries and requests
- Send marketing communications (if opted-in)

- Improve our website and services
- Comply with legal and regulatory obligations

Lawful Bases for Processing

We rely on the following lawful bases:

- **Consent** – where you have given us permission
- **Contract** – to deliver services you've requested
- **Legal obligation** – to comply with applicable laws
- **Legitimate interests** – to operate and grow our business

Data Sharing

We may share your data with:

- Our supply chain where required
- Legal or professional advisers
- Regulatory or public authorities where required

We do not sell or rent your personal data to third parties.

International Transfers

Where your data is transferred outside the UK, we ensure appropriate safeguards are in place, including Standard Contractual Clauses or equivalent protections.

Data Retention

We retain personal data only as long as necessary:

- To fulfil the purposes outlined above
- To comply with legal or regulatory requirements
- For up to 7 years after the end of a client relationship (unless otherwise required)

Your Data Rights

Under UK GDPR, you have rights to:

- Access the personal data we hold about you
- Correct inaccurate or incomplete data
- Request erasure of your data
- Restrict or object to processing

- Data portability
- Withdraw consent at any time (where applicable)
- Lodge a complaint with the Information Commissioner's Office (ICO)

Cookies

We use cookies and similar technologies to:

- Enable core website functionality
- Analyse site usage to improve user experience
- Remember preferences

You can manage or disable cookies in your browser settings. For more detail, please see our [Cookie Policy].

Security

We take data security seriously. We have appropriate technical and organisational measures in place to protect your personal data against loss, misuse, or unauthorised access.

Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the privacy practices of other websites, so we encourage you to review their privacy policies.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last updated" date.

Last updated: 15 April 2025

Contact Us

If you have any questions or concerns about this Privacy Policy, or wish to exercise your data rights, please contact:

Statement Property Group

Email: hello@statementproperty.co.uk

Phone: 01935 319 777

Post: 51 Sherborne Business Centre, East Mill Lane, Sherborne, Dorset, DT9 3DP

If you remain dissatisfied, you may contact the Information Commissioner's Office (ICO), the UK's independent authority for data protection matters.

Policy Review

This policy will be reviewed annually or sooner where changes in legislation or business requirements make this necessary.

Policy Owner: David Goodwin CEO

Approved By: David Goodwin CEO

Version: 1.0

Effective Date: 15/04/25

Review Date: 15/04/26